

# Cybersecurity in a Global Economy

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CGEIT, CISSP

Do we really need cybersecurity?



# Linked Globally





# OPM Anthem



# Office of Personnel Management

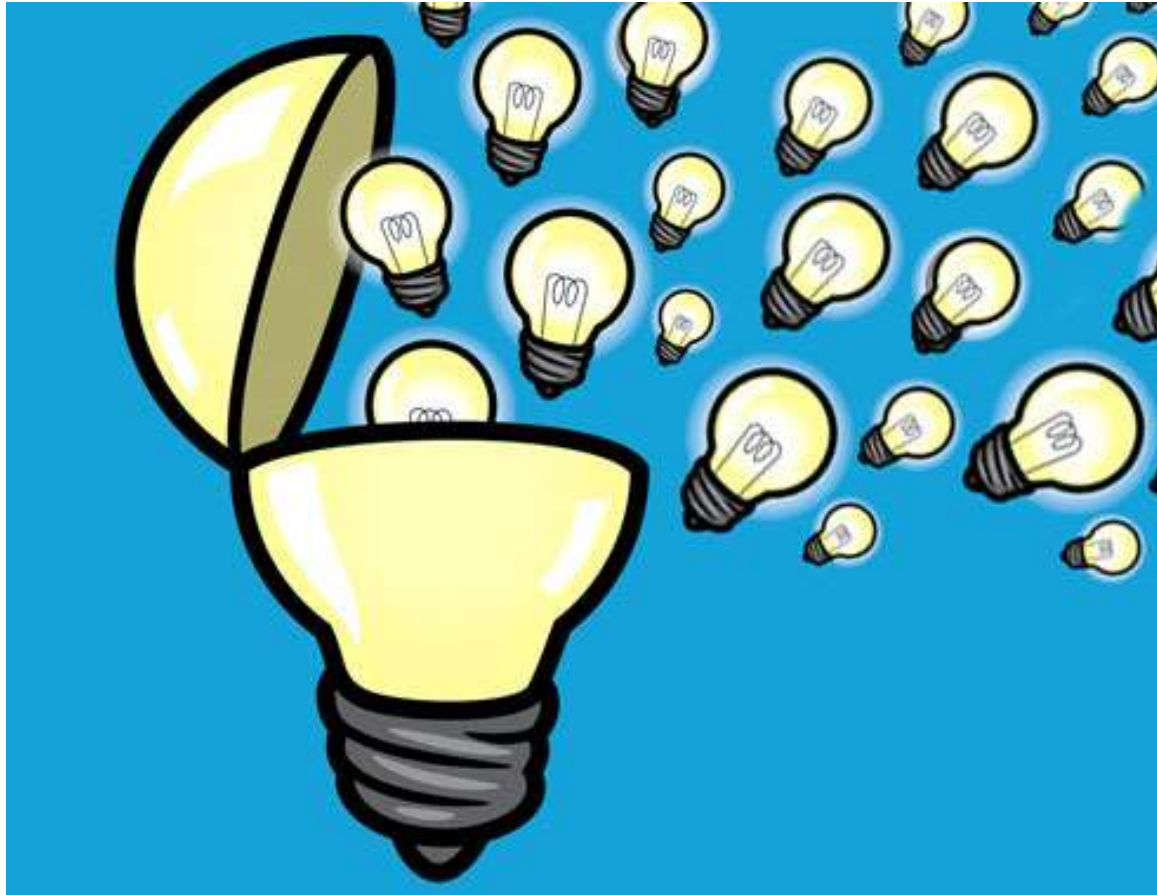
- 25 million affected
  - Security clearances
  - 2.1 million fingerprints
    - Wait - 5.6 million
- Upgrading systems since 2010
- Too little too late
- Incremental contracting
- Political favors
- Government shutdowns

# New Approaches





Ideas



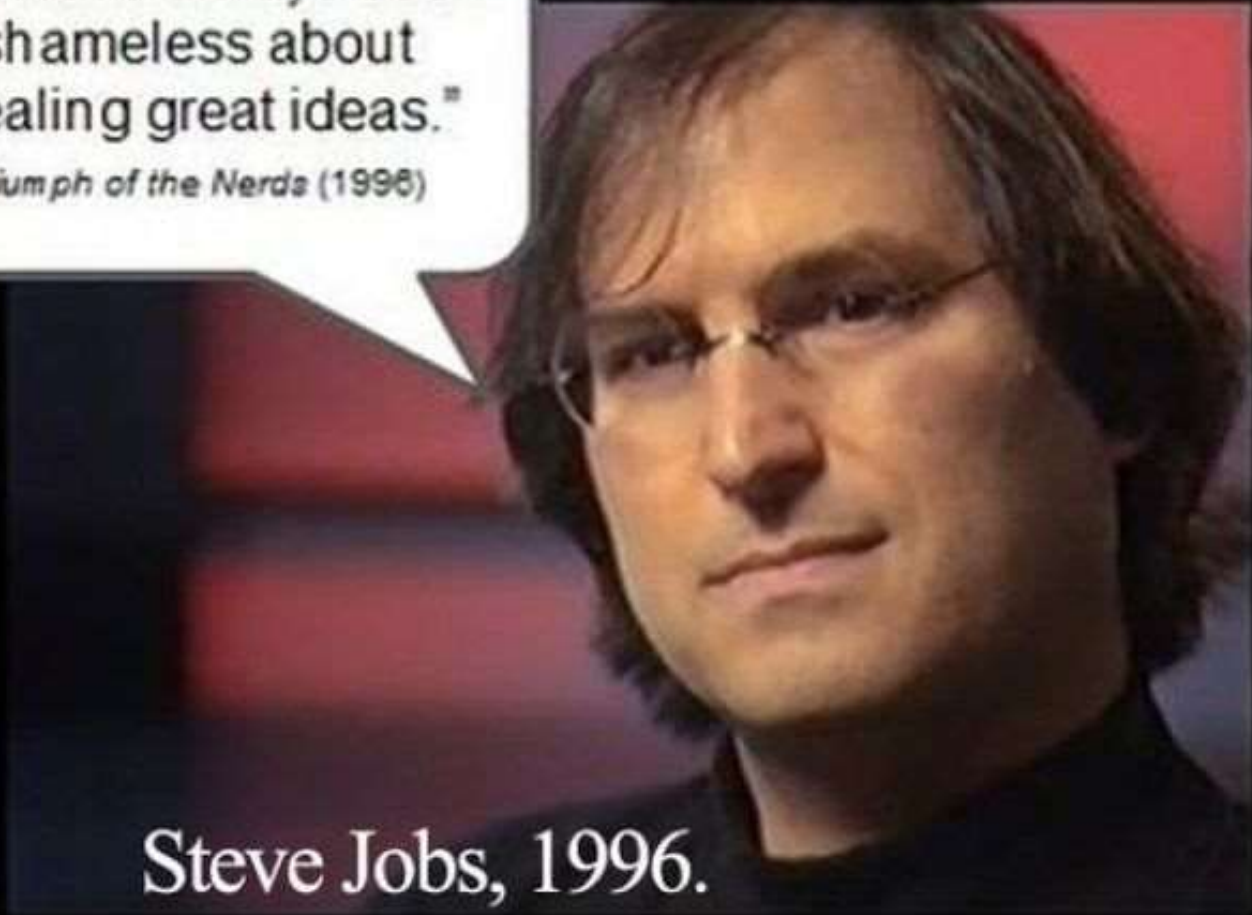
# Stealing Ideas





“We have always been  
shameless about  
stealing great ideas.”

*Triumph of the Nerds (1996)*



Steve Jobs, 1996.



# Temüjin

- Organizing tribes
- Common goal
  - Prosperity for all
    - At least those who submit
- Controlled all commerce for 3 centuries
- From Poland to Korean coast
- Cultural impact reaches into current times
- Who is this?

# Chingis (Genghis) Khan

- Dominated all of Eurasia
- Conquered Russia
  - China
  - Eastern Europe
  - Middle East
- Multiple contributions
  - Military strategy
  - Multiple cultures within one empire
  - Religious tolerance
  - Trans continental mail system
  - Paper money backed by precious metals



# Mongolian Global Economy

- Controlled all commerce well into 14<sup>th</sup> century
- Encouraged safe, fast communication throughout empire
- No real desire to manage countries
- Control of mail riders
  - Ability to intercept
  - Read messages
- Seeing a pattern?

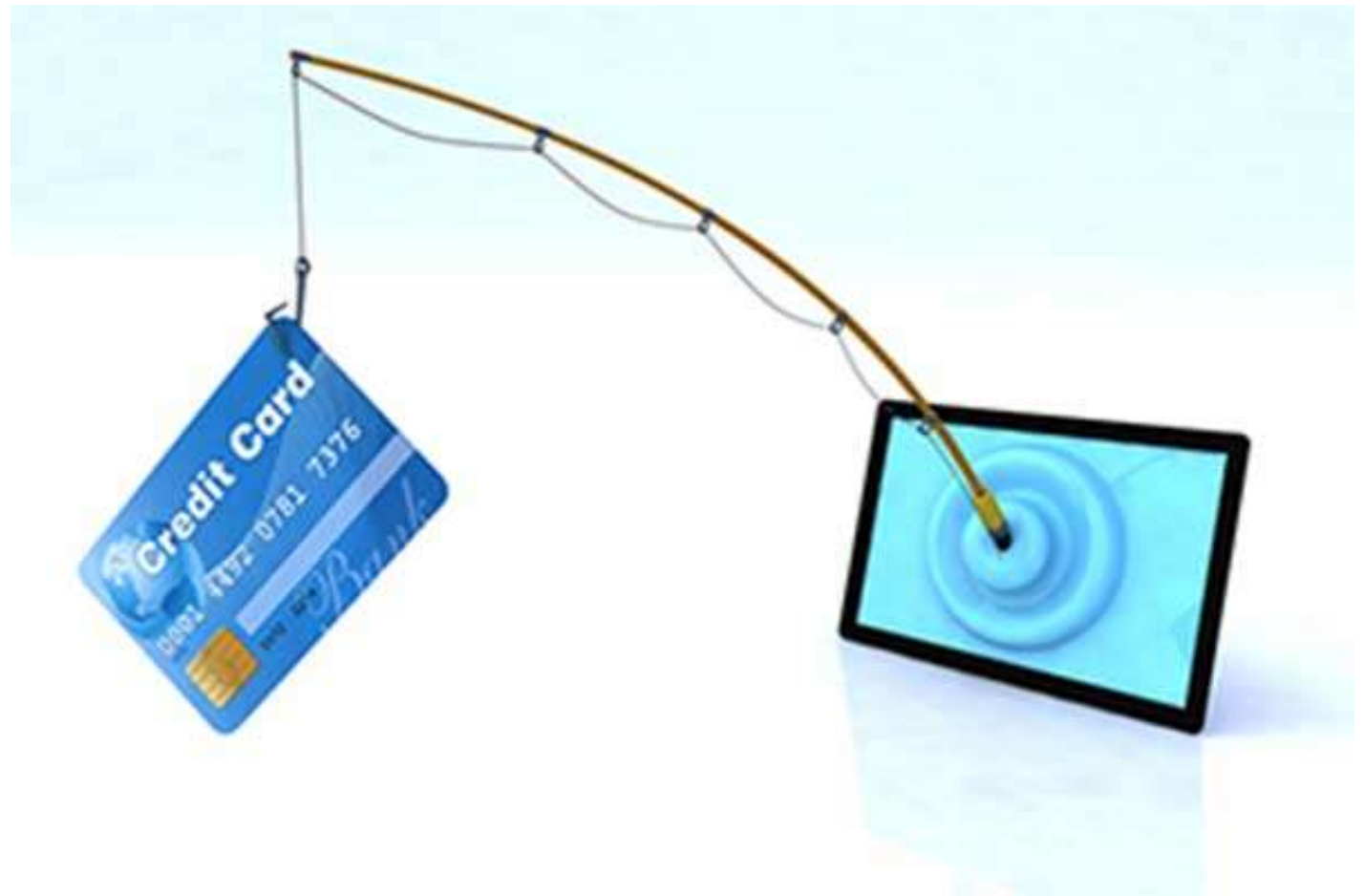
# What's different today?

- Similar battle today in dealing with Mongolian strategy
- Multiple tribes or groups on the Internet
- Freedom of expression on Internet
- Continued attempts to extract tribute

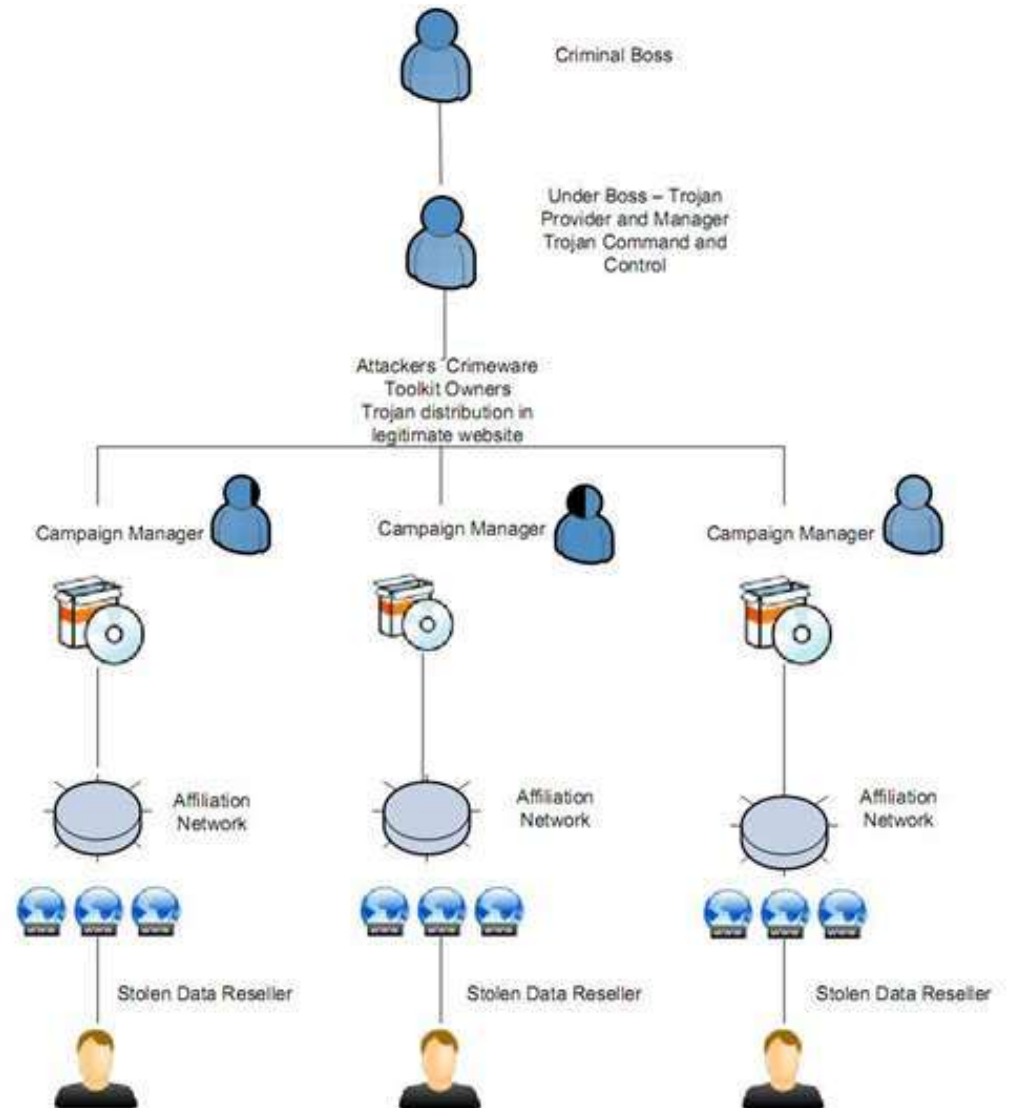




# Phishing



# Cybercrime Hierarchy



# Coalescing Groups



Interconnected



# ASHLEY MADISON®

Life is short. Have an affair.®

Get started by telling us your relationship status:

Please Select

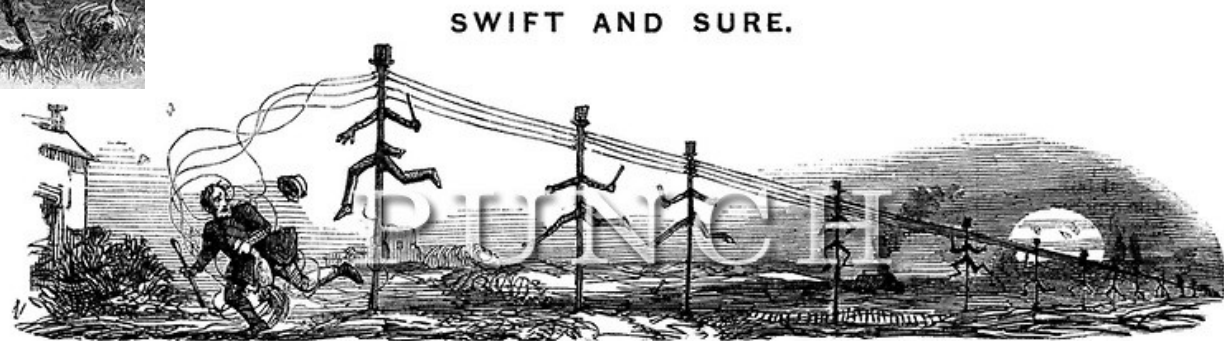
[See Your Matches »](#)

Over **32,430,000** anonymous members!





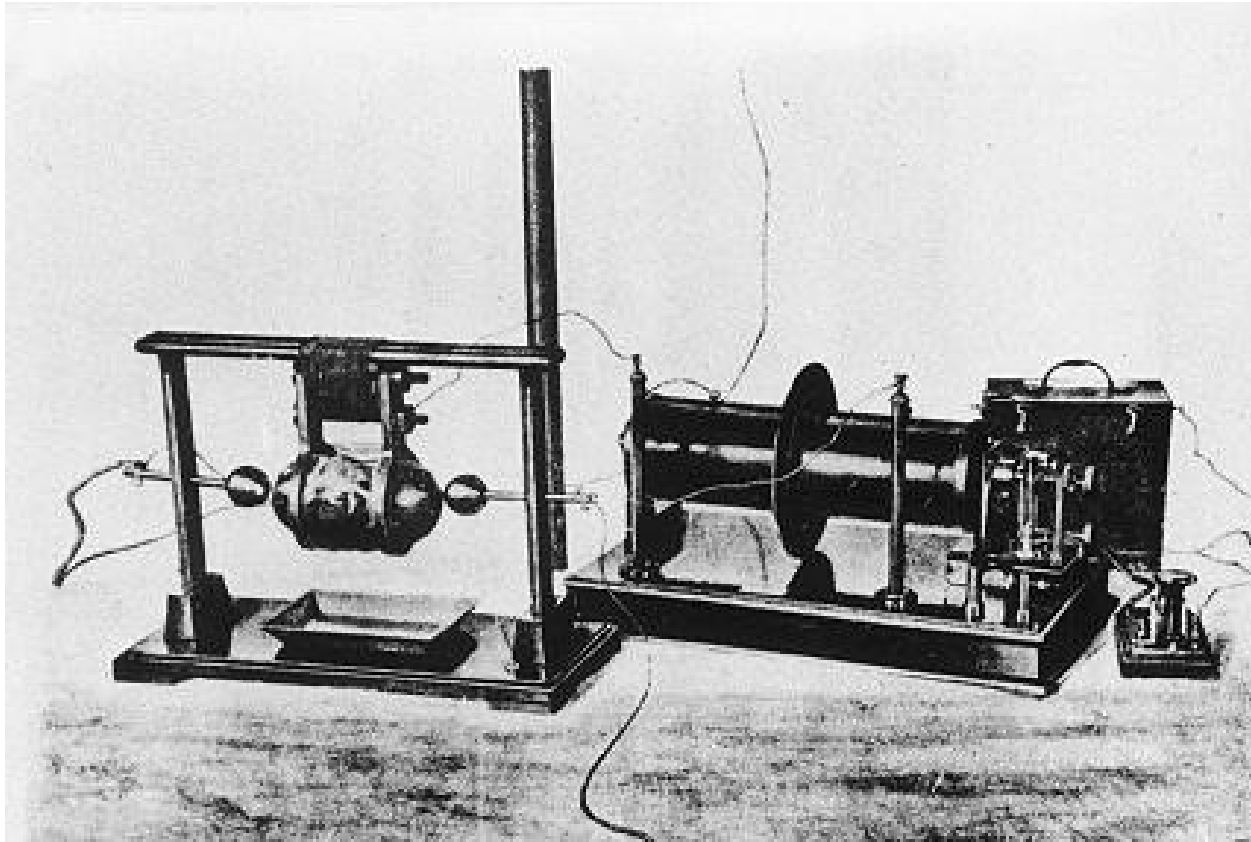
# Hacking the Telegraph



A VISION VERY LIKE REALITY.

SINCE justice took to tracking crime by the aid of the Electric Telegraph, she can no longer be described in the words of HORACE as | *"Pede pœna claudo."* No wonder the murderer is nervous, when he is, | literally, very often "hung upon wires."

# Hacking Wireless Telegraph



Projector hacked by Maskelyne



# Zimmerman Telegram

- Sent by Germans in 1917 to Mexico
- Sent from German Embassy in US
- Intercepted by British Intelligence
- Decrypted and shared with U.S.

**WESTERN UNION TELEGRAM**  
NEWCOMB CARLTON, PRESIDENT

CLASS OF SERVICE DESIRED  
 Fast Day Message  
 Day Letter  
 Night Message  
 Night Letter

Person should message & send out the time & amount desired. OTHERWISE THE TELEGRAM WILL BE TRANSMITTED AS A FAST DAY MESSAGE.

CHARGE (8387)  
 7600  
 via Galveston  
 JAN 19 1917  
 861.2024/52A

Send the following telegram, subject to the terms on back hereof, which are hereby agreed to

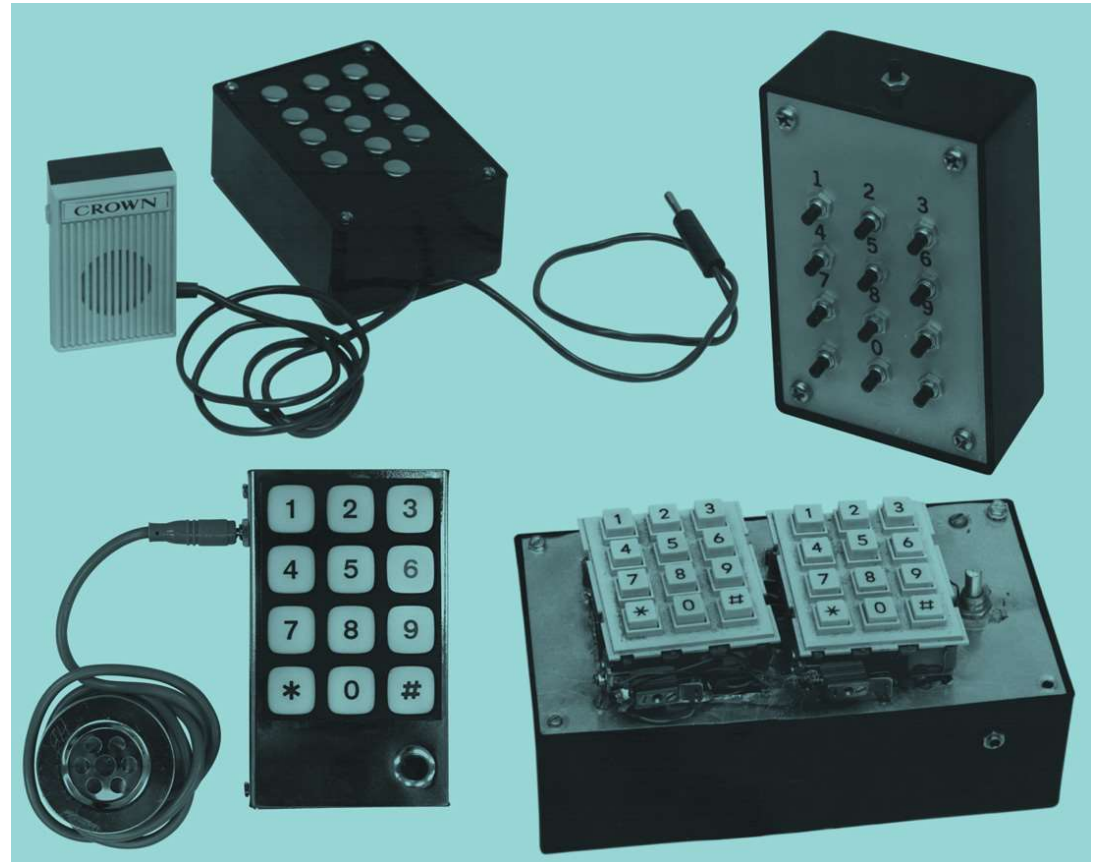
GERMAN LEGATION  
 MEXICO CITY

130	13042	13401	8501	115	3528	416	17214	6491	11310
18147	18222	21560	10247	11518	23677	13605	3494	14936	
98092	5905	11311	10392	10371	0302	21290	5161	39695	
23571	17504	11289	18276	18101	0317	0228	17694	4473	
25284	22200	19452	21589	07893	5569	13918	8958	12137	
1333	4725	4458	5905	17166	13851	4458	17149	14471	6706
13850	12224	6929	14991	7382	15857	67893	14218	36477	
5870	17553	67893	5870	5454	16102	15217	22801	17138	
21001	17388	7446	23638	18222	6719	14331	15021	23845	
3156	23552	22096	21604	4797	9497	22464	20855	4377	
23610	18140	22260	5905	13347	20420	39689	13732	20667	
6929	5275	18507	52262	1340	22049	13339	11265	22295	
10439	14814	4178	6992	8784	7632	7357	6926	52262	11267
21100	21272	9346	9559	22464	15874	18502	18500	15857	
2188	5376	7381	98092	16127	13486	9350	9220	76036	14219
5144	2831	17920	11347	17142	11264	7667	7762	15099	9110
10482	97556	3569	3670						

BEPNSTORFF.

Charge German Embassy.

# Phone Phreaking



# Arpanet Computer







# Bitcoin

## Interest Rate Hike Could Be Bad for Bitcoin

By Bobby Cho | 09/15/15 - 01:07 PM EDT

Exclusive FREE Report: *Jim Cramer's Best Stocks for 2015.*



NEW YORK (TheStreet) -- Bitcoin has existed in a zero-interest rate environment since its introduction, but that may be about to change. And if and when it does, the digital currency will feel the impact.

The Federal Open Market Committee (FOMC) will vote this week whether to raise the benchmark interest rate from the 0.25% it has been set at since December 2008. While most analysts believe this week's meeting won't bring a rate hike, they concur that it will likely happen by the end of the year.



The latest dot plot released in the FOMC's summary of economic projections in June

### Stocks In Focus

### Markets Today

DJ INDUSTRIAL (I-DJI)

DOW	16,599.85	+228.89	1.40%
S&P 500	1,978.09	+25.06	1.28%
NASDAQ	4,860.52	+54.7570	1.14%

### Free Reports

### Stock Watch

- 3 Stocks Carl Icahn Is Buying in 2015
- 5 Hated Earnings Stocks You Should Love
- 7 Health Care Stocks John Paulson Is Betting On in 2015
- Call Up Some Big Gains With These 5 Telco Trades



# VKontakte

The image shows a screenshot of the VKontakte profile page for Pavel Durov. The page layout includes a top navigation bar with the VK logo, a search bar, and links for search, games, help, invite, music, and log out. On the left, there is a sidebar menu with options like My Profile, My Friends, My Photos, My Videos, My Music, My Messages, My Communities, My News, My Feedback, My Bookmarks, My Settings, Applications, and Documents. The main profile area features a profile picture of Pavel Durov, his name, and a verified status. Below the name, there are buttons for 'Send a message' and 'Add to friends'. The profile information section lists his birthday as October 10, 1984, and his languages as Russian, English, French, German, and Spanish. There are also sections for '151 photos' and '146 posts'. A recent post by Pavel Durov is visible, featuring a cartoon illustration of a dog in a hot air balloon basket with the VK logo on the balloon, flying over a landscape with a river and mountains. The post text reads 'VK has reached new heights — 60 million visitors per day.' and has 9615 likes and 41304 loves. The post was made yesterday at 9:57 pm.

**VK** Search 127

search games help invite music log out

edit Pavel Durov ✓ last seen 40 minutes ago

My Profile +1  
My Friends +1  
My Photos  
My Videos  
My Music  
My Messages +1  
My Communities  
My News  
My Feedback  
My Bookmarks  
My Settings  
Applications  
Documents

**Pavel Durov** ✓

Send a message  
Add to friends

Pavel's followers 5 593 554

Send a gift

**Friends** news  
666 friends

**Pavel Durov**  
Birthday: October 10, 1984  
Languages: Русский, English, Français, Deutsch, Español  
Show full information

151 photos see all

146 posts

**Pavel Durov**  
VK has reached new heights — 60 million visitors per day.

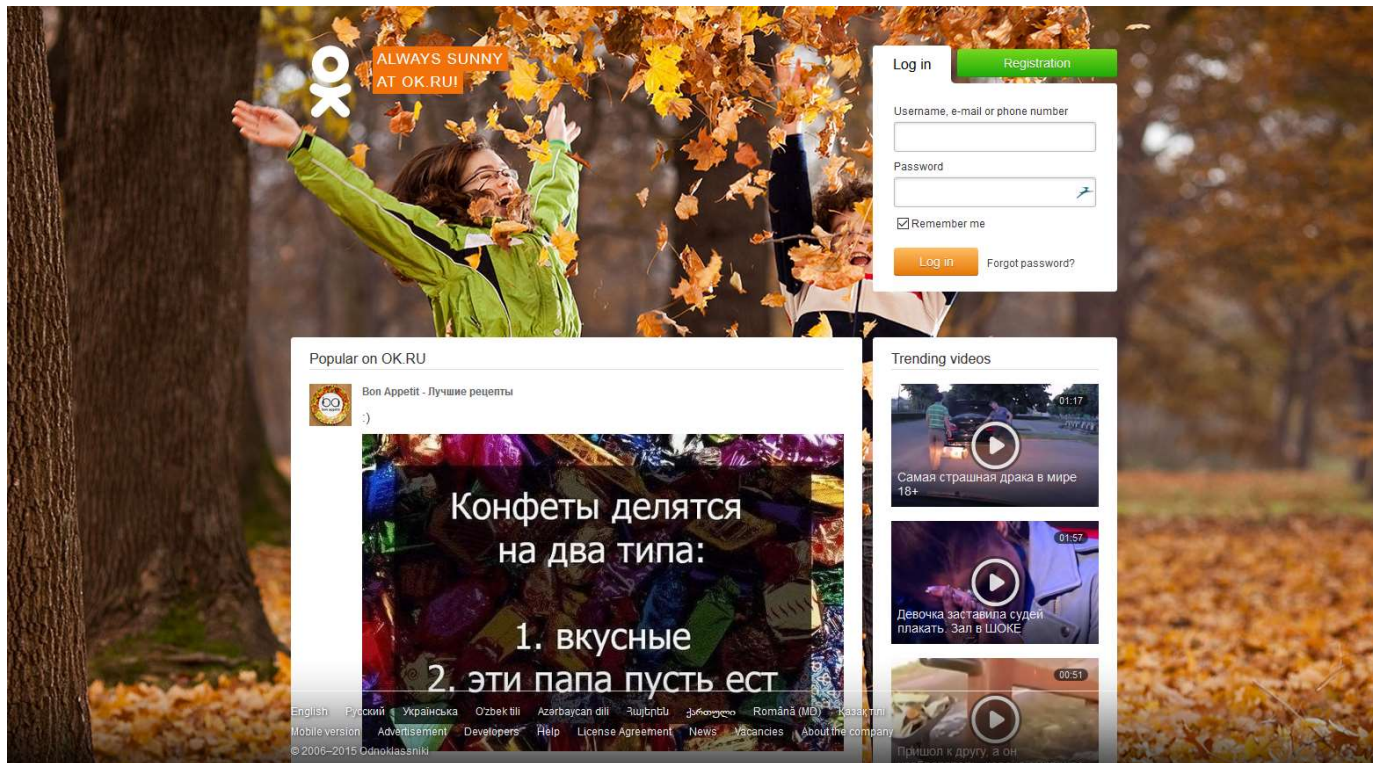
Yesterday at 9:57 pm | Reply 9615 Like 41304

# Qzone





# Odnoklassni



# Darkode





# Silk Road

The screenshot shows the Silk Road anonymous market website. At the top left is the logo featuring a green camel and the text "Silk Road anonymous market". To the right of the logo are navigation links for "messages 0", "orders 0", and "account 00". Below these is a search bar with a "Go" button. On the left side, there is a "Shop by Category" menu listing various items and their counts. The main content area displays a grid of product listings, each with an image, a description, and a price.

**Silk Road**  
anonymous market

messages 0 | orders 0 | account 00

Search

Shop by Category

- Drugs 4,068
  - Cannabis 883
  - Dissociatives 77
  - Ecstasy 318
  - Opioids 359
  - Other 157
  - Precursors 18
  - Prescription 801
  - Psychedelics 587
  - Stimulants 405
- Apparel 67
- Art 5
- Books 778
- Collectibles 15
- Computer equipment 42
- Custom Orders 27
- Digital goods 369
- Drug paraphernalia 152
- Electronics 38
- Eroica 399
- Fireworks 5
- Food 4

<p>100 x Androlol 50MG Oxymetholone (sealed) \$12.41</p>	<p>1 gram MDMA \$5.00</p>	<p>1Gg Cocaine \$5.44</p>	<p>10 Pieces White Heart 130-150mg MDMA Content \$4.49</p>
<p>Red and White Finer (10 packs x 20 cigarettes) \$1.90</p>	<p>VEGA 100mg Sazonati carato 4 tabolets \$1.50</p>	<p>10 gram Santa Maria \$11.58</p>	<p>1/4 oz G13 \$8.13</p>

APT1



# Lizard Squad



Chelsea Manning



Snowden



# 2014

- 312 breaches
  - Up from 253 in 2013
- 1.1 million identities exposed on average
- Top three sectors
  - Healthcare
  - Retail
  - Higher education

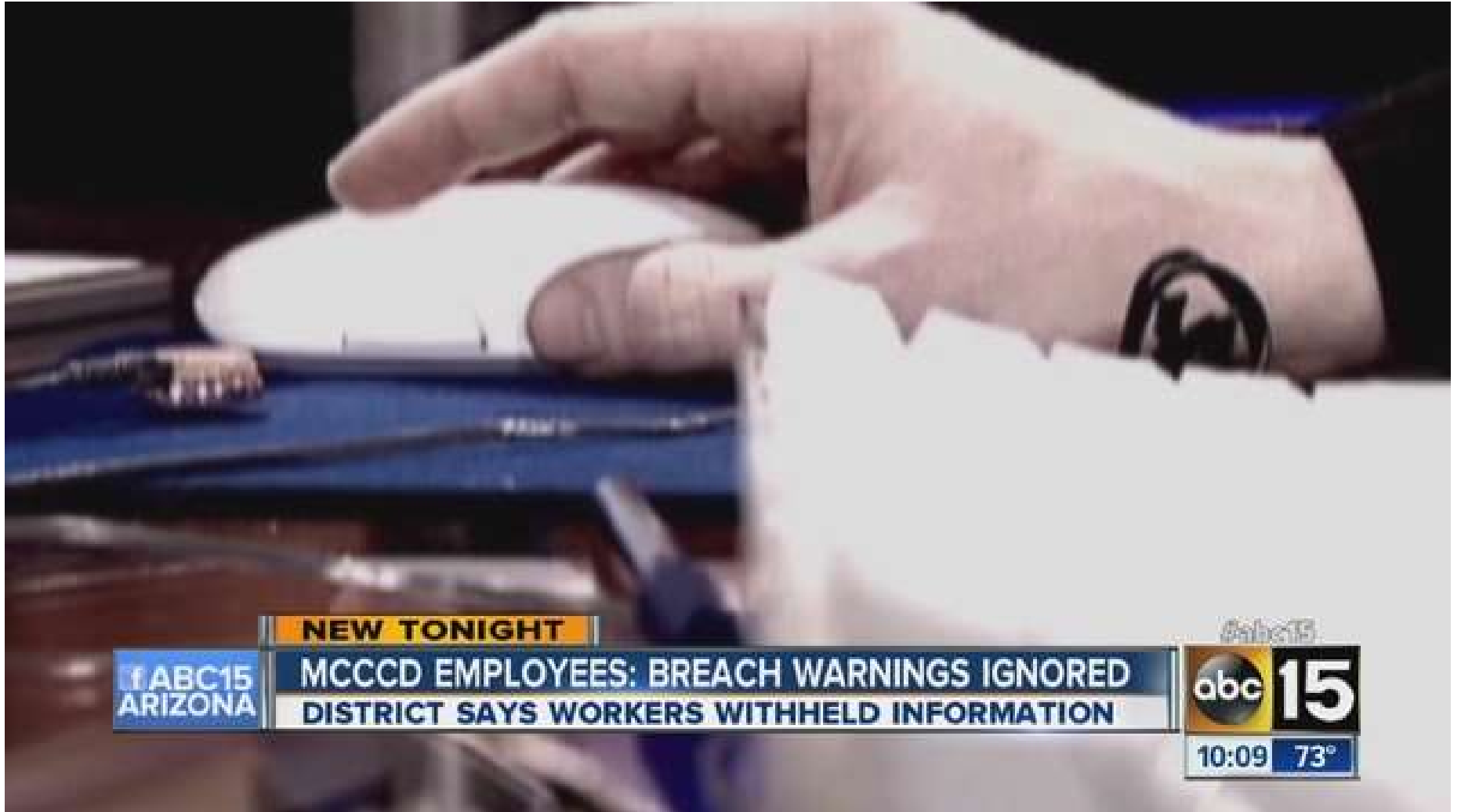
# Yikes!

- Average cost of breach
  - \$217 per record
- Average organizational cost
  - \$6.53 million
- Higher Education average cost
  - \$300 per record
  - 150,000 identities
    - \$45 million in direct and indirect costs

What happens to those that deal poorly?







**NEW TONIGHT**

f ABC15  
ARIZONA

**MCCCD EMPLOYEES: BREACH WARNINGS IGNORED  
DISTRICT SAYS WORKERS WITHHELD INFORMATION**

#abc15

abc 15

10:09 73°

# Maricopa

- Multiple breaches
- Board refused to fix issues
  - Political battles
- 2 class action lawsuits
  - Average compensatory damage request
    - \$3000 per claimant
  - 2.5 million identities
  - Maximum claim of \$15 billion dollars
  - There is a cap
- 2 FTC complaints

# Do we care?

- 76% of citizens surveyed said they felt stress as a result of being notified
- 57% of consumers said they would discontinue or be less likely to continue a relationship with a company that lost their info
- On average 6% “churn” rate
- Do we follow through with these sentiments?

# 11 Worst Breaches of all time

- Heartland Payment Systems, 2008-2009: 130 million records compromised
- Target Stores, 2013: 110 million records compromised
- Sony online entertainment services, 2011: 102 million records compromised
- National Archive and Records Administration, 2008: 76 million records compromised
- Anthem, 2015: 69 million to 80 million records compromised
- Epsilon, 2011: 60 million to 250 million records compromised
- Home Depot, 2014: 56 million payment cards compromised
- Evernote, 2013: More than 50 million records compromised
- Living Social, 2013: More than 50 million records compromised
- TJX Companies Inc., 2006-2007: At least 46 million records compromised
- LastPass – 2013, 2015 – multiple computer password hashes lost

# Sony Pictures



# Sony Pictures

- Perpetrated by Lizard Squad (as GOP)
- May have been hired by North Korea (Schneir)
- Paid fired Sony system administrators for inside information
- FBI investigation continues
- Will cost Sony 35 million to repair holes
- Although no bottom line impact it remains to be seen if the brand damage will prevent talent from working on Sony pictures.
- Began with phishing attack to iPhones

Target



### Step 1



Target installs \$1.6 million malware detection from FireEye, the detection service used by the CIA and other intelligence agencies.

### Step 3



Hackers sent malware to skim credit card information from point of sale terminals at all US Target stores

### Step 5



December 2 - Hackers installed another version of the malware and credit card information starts pouring out. Again, FireEye and Target systems noticed the breach, but company did not act.

### Step 7



December 12 - DOJ notified Target about the breach. Target's investigators go back and notice that their alarm systems went off twice during the breach.

1

2

3

4

5

6

7

8

### Step 2



Hackers gain access to Target's network through a third party vendor -- a HVAC company from PA.

### Step 4



November 30 - FireEye systems sound alarm to Bangalore team which notifies Target security team in Minneapolis. Target missed these

### Step 6



Hackers needed a way to get credit card data out of Target's systems and onto their own. They set up three "staging point" servers in the US before

### Step 8



December 15 - Target eliminates the malware after **40 million** credit card numbers were taken.



# Target

- Began as an intrusion from a third party vendor system to work on their HVAC system
- Compromised the POS terminal at all of their stores
- Target systems detected intrusion within an hour of it occurring
- Team in India notified the team in Minneapolis
- more than 2 weeks before they were actually responding to it but by then it was too late.

# Damage

- 40 million credit and debit cards numbers
- 46% drop in profit in the 4th quarter of 2013
- Cost to bank and credit unions to reissue cards - 200 million dollars
- 100 million to upgrade all terminals
- Class action lawsuit - 10 million
- Total cost in excess of 1 billion dollars
- Now Target has laid off 13 percent of its workforce in the 1st quarter of 2015

# Wait . . .

- 46% drop in profit
- Stock price drops to 1/2 of its original trading price ( it has since rebounded)
- CEO - gone
- CIO - gone as well as a large amount of mid level managers
- And now laying off 13% of its workforce?
- Probably not their business objectives

# Root Cause?

- Definition of business value
- My definition
  - Balance of governance and growth
- Profits only mindset
  - Leaving support activities unfunded or understaffed
- Government and non-profits
  - Value is being defined as cost reduction only
  - Not in the quality of services



**BUMMER**

quickmeme.com

# What can you do?

- Don't use personal information when it's not necessary.
- Keep a list of who has your data
- Use secure passwords
- Encryption is good 😊
- Make sure and lock down your WiFi
- Ask questions of those who want your personal info

# What can you do?

- When in doubt throw it out - Data Privacy Day – Jan 28th
- Report any problems/concerns to [www.ic3.gov](http://www.ic3.gov)
- Backup your important data
- Be careful using public hotspots - limit what you do on those sites
- Strong passwords
- Use a good Antivirus solution - many are available for free
- Phishing

# What can we all do?

- Talk to your local representatives
- Talk with your business
- Be an advocate in the community
- Participate in Cyber Security Awareness Month Oct



# Education

- Cyber security literacy in elementary school through college
- All empowered leads to more difficult to fool

# Board Visibility

- Take Cyber Threat seriously
- All boards
  - Profit
  - Non-profit
  - Educational
- Recognize the cost of assuming risk

# Law Enforcement Support

- Need tools to do their job
- They DO NOT need shortcuts that sacrifice our privacy

# Collaboration

- Threat is shared
- Bad guys exploit our
  - own selfish self interests
  - Siloes
  - Bureaucracy
- Cost should be shared
- Information needs to be able to assist without creating jeopardy

# Mongol Success

- City states were isolated and didn't work together
  - Fewer numbers
  - Less resources
- Mongols in Eastern Europe
- Keys to winning



# Finally

- Collaboration is key
- Transparency
- Amplify the effect of our resources
- Develop sharing methods
- Secrecy can be used against us
- Trust across all sectors



# Questions?

- Thank You!

